





أكاديمية الزمالة العربية البريطانية **Arab British Academy Fellowship** A.B.A.F



Empower and motivate others to achieve successful crisis management

Objectives

• Developing the skills of the Arab Manager in facing difficult situations

Who Should Attend?

- Team leaders and supervisors
- Directors and Heads of Departments
- Executives
- Employees of the administrative sector
- Secretary and office supervisors
- Team leaders and professionals

Seminar Outline

DAY 1

- Avoid the causes of difficult situations (prevention).
- Distance from the bad habits of the difficult situations

DAY 2

Analyzing and confronting difficult situations.

DAY 3

- The art of dealing with crises.
- Preparing and training crisis team

info@British-Abaf.com



DAY 4

• Preparation of crisis prevention systems.

DAY 5

• Making decisions efficiently and effectively.







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